

VSC 2009/2010 Member Survey Results						
TOTAL RESPONDANTS = 50						
GENERAL ADMINISTRATION SECTION						
Please indicate the value you place on the following activities and 1 = High Value, 2 = Moderate Value, 3 = Minimal Value						
	1	2	3			
All-Mountain Free-skiing - all terrain, all conditions	42 84%	7 14%	1 2%			
Race Course Gate Training (tactics and)	25 50%	19 38%	6 12%			
Skiing in terrain park, trails, moguls	16 33%	26 53%	7 14%			
Local Race Events	27 54%	20 40%	3 6%			
"Away" Race Events	13 26%	19 38%	18 36%			
Local Social Events and Fun Activities	19 38%	28 56%	3 6%			
Please indicate your level of satisfaction with the following:						
	Very Unsatisfied	somewhat Unsatisfied	Somewhat Satisfied	Very Satisfied		
Access to program coordinators and	4 8%	6 12%	11 22%	29 58%		
Access to other executive members	4 8%	5 10%	12 24%	29 58%		
Weekly communication of schedules, updates and events	5 10%	4 8%	13 26%	28 56%		
What is your preferred method for receiving club information						
	First Preference	2	3			
	1	2	3			
Email	41 82%	8 16%	1 2%			
Website	7 14%	38 76%	5 10%			
Phone Call	2 4%	4 8%	44 88%			
Approximately how many hours did your family contribute to the club during the winter season?						
	None	< 5	6-10	11-20	21-30	30+
	4 8%	4 8%	8 16%	6 12%	6 12%	22 44%

Next season, what do you expect your volunteer contribution to be?			
	Less	About the Same	More
	6	36	7
	12%	73%	14%
Which program(s) will you register your children in next season?			
	Number of Response(s)	Response Ratio	
Snow Mites	3	6.1%	
Race Kids (E1/E2 - 1 day))	18	36.7%	
Race Tigers (E2 - 2 day)	13	26.5%	
K Stars	6	12.2%	
K1	8	16.3%	
K2	12	24.4%	
J or FIS	7	14.2%	
Will not Register	5	8.1%	
Undecided	11	22.4%	
Total	49	100%	
If you are undecided or not registering next season, please indicate			
	Number of Response(s)	Response Ratio	
too expensive	5	30.7%	
conflicting sporting priorities	2	7.6%	
conflicting family priorities	3	23.0%	
can obtain the skiing skills elsewhere	5	38.4%	
demands too much time	3	15.3%	
received poor coaching	4	30.7%	
Total	13	100%	
Would you recommend VSC programs to friends or co-workers?			
	No	Maybe	Yes
	3	5	42
	6%	10%	84%

RESPONSE TO COACHING QUESTIONS BY PROGRAM						
Snow Mites	Very Unsatisfied	Somewhat Unsatisfied	Somewhat Satisfied	Very Satisfied		
Quality of instruction received by your child	1	2	2	1		
Coaches ability to act as a good mentor and positive role model	0	1	4	0		
Coaches general organisation and adherence to schedules	0	0	3	3		
Coach approachability and willingness to address questions or concerns	0	2	3	1		
Attention paid to ensuring group members skills were compatible	2	1	2	1		
Development of your childs skills	1	2	2	1		
Group Size (athlete to coach ratio)	4	0	1	1		
Overall value of the program your child received	1	2	2	1		
Program Duration (# of weeks) (comment if you wish shorter or longer)	0	0	3	2		
Session Length (# hrs/week) (comment if you wish shorter or longer)	0	0	3	2		

Race Kids (1 Day)	Very Unsatisfied	Somewhat Unsatisfied	Somewhat Satisfied	Very Satisfied		
Quality of instruction received by your child	2	0	6	28		
Coaches ability to act as a good mentor and positive role model	1	1	4	30		
Coaches general organisation and adherence to schedules	2	0	6	28		
Coach approachability and willingness to address questions or concerns	2	0	3	31		
Attention paid to ensuring group members skills were compatible	1	2	6	26		
Development of your childs skills	1	1	8	26		
Group Size (athlete to coach ratio)	1	2	4	29		
Overall value of the program your child received	2	0	6	27		
Program Duration (# of weeks) (comment if you wish shorter or longer)	1	1	5	26		
Session Length (# hrs/week) (comment if you wish shorter or longer)	1	1	4	26		

Race Tigers (2 Day)	Very Unsatisfied	Somewhat Unsatisfied	Somewhat Satisfied	Very Satisfied		
Quality of instruction received by your child	0	1	3	6		
Coaches ability to act as a good mentor and positive role model	0	0	1	9		
Coaches general organisation and adherence to schedules	0	0	3	7		
Coach approachability and willingness to address questions or concerns	0	0	3	7		
Attention paid to ensuring group members skills were compatible	1	0	1	8		
Development of your childs skills	0	2	3	5		
Group Size (athlete to coach ratio)	0	0	4	5		
Overall value of the program your child received	0	0	5	5		
Program Duration (# of weeks) (comment if you wish shorter or longer)	0	1	2	7		
Session Length (# hrs/week) (comment if you wish shorter or longer)	0	2	0	7		

KStars	Very Unsatisfied	Somewhat Unsatisfied	Somewhat Satisfied	Very Satisfied		
Quality of instruction received by your child	0	0	1	5		
Coaches ability to act as a good mentor and positive role model	0	0	0	6		
Coaches general organisation and adherence to schedules	0	0	0	6		
Coach approachability and willingness to address questions or concerns	0	0	0	6		
Attention paid to ensuring group members skills were compatible	0	0	1	5		
Development of your child's skills	0	0	1	5		
Group Size (athlete to coach ratio)	0	0	0	6		
Overall value of the program your child received	0	0	0	6		
Program Duration (# of weeks) (comment if you wish shorter or longer)	0	0	0	6		
Session Length (# hrs/week) (comment if you wish shorter or longer)	0	0	0	5		

K1	Very Unsatisfied	Somewhat Unsatisfied	Somewhat Satisfied	Very Satisfied		
	Quality of instruction received by your child	1	3	2	5	
Coaches ability to act as a good mentor and positive role model	0	3	4	4		
Coaches general organisation and adherence to schedules	0	0	7	4		
Coach approachability and willingness to address questions or concerns	0	3	3	5		
Attention paid to ensuring group members skills were compatible	1	1	4	5		
Development of your child's skills	2	1	3	5		
Group Size (athlete to coach ratio)	1	1	4	5		
Overall value of the program your child received	1	3	2	5		
Program Duration (# of weeks) (comment if you wish shorter or longer)	0	0	1	9		
Session Length (# hrs/week) (comment if you wish shorter or longer)	0	0	0	10		

K2	Very Unsatisfied	Somewhat Unsatisfied	Somewhat Satisfied	Very Satisfied		
	Quality of instruction received by your child	0	1	0	10	
Coaches ability to act as a good mentor and positive role model	0	0	1	10		
Coaches general organisation and adherence to schedules	0	0	0	10		
Coach approachability and willingness to address questions or concerns	0	0	1	10		
Attention paid to ensuring group members skills were compatible	0	1	3	7		
Development of your childs skills	0	1	1	9		
Group Size (athlete to coach ratio)	0	0	2	9		
Overall value of the program your child received	0	1	2	8		
Program Duration (# of weeks) (comment if you wish shorter or longer)	0	0	2	9		
Session Length (# hrs/week) (comment if you wish shorter or longer)	1	0	2	8		

J/FIS	Very Unsatisfied	Somewhat Unsatisfied	Somewhat Satisfied	Very Satisfied		
Quality of instruction received by your child	0	0	2	5		
Coaches ability to act as a good mentor and positive role model	1	1	0	5		
Coaches general organisation and adherence to schedules	0	2	2	3		
Coach approachability and willingness to address questions or concerns	0	1	1	5		
Attention paid to ensuring group members skills were compatible	0	1	0	6		
Development of your child's skills	1	0	1	5		
Group Size (athlete to coach ratio)	0	0	3	4		
Overall value of the program your child received	1	0	0	6		
Program Duration (# of weeks) (comment if you wish shorter or longer)	0	1	1	5		
Session Length (# hrs/week) (comment if you wish shorter or longer)	0	0	1	5		