



Refund Policy

- 1) Prior to the first Vernon Ski Club (VSC) training session (either dryland or on-snow), the Program Fee is fully refundable except for a 5% administration fee.
- 2) After the first training session, the Program Fees paid to VSC are refundable on a prorated basis from the date the Program Director is informed of withdrawal by way of email to rodgerpoole@gmail.com. Dryland programs (Snowsports Academy and Fast & Fit) are non-refundable unless cancelled by the Program Director in advance of the event.
- 3) Sponsorship money is not entitled to refund.
- 4) BC Alpine Fees and Okanagan Zone Fees are non-refundable.
- 5) No refunds are given for late opening or early closing of Silverstar Mountain Resort except for extended closures of more than 30 days.
- 6) All refunds are subject to a 5% administrative fee to help program costs that are committed to prior to the season.

COVID Refund Policy

- 1) Should resort-wide shutdowns due to the COVID pandemic result in lost training days, the prorated days of training available will be used to calculate refunds.
- 2) BC Alpine Fees and Okanagan Zone Fees are non-refundable.
- 3) All refunds are subject to a 5% administrative fee to help program costs that are committed to prior to the season.