

VSC REFUND POLICY



Background

Vernon Ski Club (VSC) recognizes that families can experience change that impacts athletes' participation with VSC. This document outlines the policy for refunds.

Policy

1. Prior to the first VSC training session, either dryland or on-snow, the Program fee is fully refundable except for a 5% administration fee, any applicable BC Alpine fee, and any applicable Okanagan Zone fee.
2. After the first training session:
 - a. Dryland (ie: Fast & Fit): is not refundable unless cancelled by the Program Director.
 - b. SnowSports Academy: is not refundable unless cancelled by the Program Director.
 - c. Ski Program: is not refundable.
3. No refunds are given for late opening or early closing of SilverStar Mountain Resort, except for closures of more than 30 days for which a prorated refund will be calculated.
4. No refunds will be offered for cancelled training sessions.